### **Vocational Rehabilitation (VR) Awareness**

Bureau of Vocational Rehabilitation (BVR)

Bureau of Services for the Visually Impaired (BSVI)





#### HI THERE!



**Shannon Thomas** 

Senior Vocational Rehabilitation Counselor at the Akron office

Employed at OOD for 8 years

Master's degree in Rehabilitation Counseling from University of Kentucky



#### **Mission**

Empowering Ohioans with disabilities through employment, disability determinations, and independence.





#### **OOD Overview**

- Opportunities for Ohioans with Disabilities (OOD) was created in 1970 and serves
  individuals with disabilities in all 88 counties.
- A Director is appointed by the Governor
- 15-member OOD Council
- OOD is comprised of four (4) divisions that work directly with individuals with disabilities and/or employer partners.
  - Bureau of Vocational Rehabilitation (BVR)
  - —Bureau of Services for the Visually Impaired (BSVI)
  - —Division of Employer and Innovation Services (EIS)
  - Division of Disability Determination (DDD)



### **Vocational Rehabilitation (VR) Overview**

#### •In **FFY 2023**

- -34,235 individuals received VR services
- —We made 15,831 eligibility decisions
- —We wrote 12,093 Individualized Plans for Employment (IPEs)
- —We assisted 5,294 individuals in receiving employment
- —Average time from application to closure w/employment: 28.0 months
- The average wage of individuals who received VR services was \$14.44/hr.



#### Phases of a VR Case

- Application for Services
- Eligibility Determination
- Development of Individualized Plan for Employment (IPE)
- Service Provision
- Employment obtained (case closure)





### **Application**

- Applications can be submitted via phone call to local office (330-643-3080), hard copy (paper) thru fax (614-985-7840), email (OOD.NEMedicalFax@ood.ohio.gov), or our VR Portal (www.oodworks.com).
- Intake appointment held within 30 calendar days.
  - Receive and review medical/physical records
  - Refer for assessment if updated information is needed



### Eligibility

#### Eligibility is based on four (4) factors:

- 1) The individual has a physical, cognitive or mental disability;
- 2) The individual's physical, cognitive and/or mental disability constitutes or results in a substantial impediment to employment;
- 3) The individual can benefit from VR services in terms of an employment outcome; and
- 4) The individual requires VR services to prepare for, secure, retain, regain, or advance in employment.



#### Individualized Plan for Employment (IPE)

- Developed with the individual during the comprehensive assessment process.
  - Summary of individuals assets, limitations, experience, medical/psychological history, and disabilities
- Includes employment goal, timelines, service providers, costs, and individual responsibilities.
- Regular monitoring of individual's progress.



#### **VR Services**

## Services are provided on an individualized basis and may include:

<ul><li>Occupational/</li></ul>	'Vocational	Training
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On-the-Job Supports

College/University Training

Rehabilitation Technology

Job Seeking Skills Training

Summer Youth Career Experience

•Job Search/Placement Assistance

Pre-Employment Transition Services

(Pre-ETS)



### VR Services (continued)

#### **Supported Employment Services**

- Individuals with the most significant disabilities
- Competitive integrated employment has not historically occurred
- Competitive integrated employment has been interrupted
- Intermittent employment as a result of a significant disability



### **CASE CLOSURE**





### **Programs and Partnerships**

- Employment First Partnership (EF)
- Ohio Transition Support Partnership (OTSP)
- Ohio College2Careers
- OOD Jobs for Recovery
- Personal Care Assistant (PCA)
- Business Enterprise Program
- Independent Living Older Blind (ILOB) Ohioans



### **Employment First Partnership (EF)**

- Collaboration between OOD and DODD (Ohio Department of Developmental Disabilities)
- Expands Supported Employment services for working adults with developmental disabilities
- 10 Work Incentive Coordinators



### **Ohio Transition Support Partnership (OTSP)**

- Collaboration between OOD and Ohio Department of Education (ODE)
- Expands Transition Services for students with disabilities
  - —Ages 14-21
  - Receiving services under an IEP (Individualized Education Program)
  - —Meet OOD eligibility criteria
- 65 OOD counselor positions



### **Ohio College2Careers**

- Collaboration between OOD, Ohio Department of Higher Education, and Ohio businesses.
- Assists students with disabilities with additional supports, such as:
  - Career exploration & counseling
  - Assistive technology
  - Resume and interview preparation
  - Internships & permanent employment
  - Connection to an expansive employer partner network



#### **OOD Jobs for Recovery**

- Collaboration between OOD, RecoveryOhio, the Ohio Department of Mental Health and Addiction Services (ODMHAS) and the Supreme Court of Ohio.
- OOD counselors immersed as an active member of drug court teams to ensure individuals get jobs.
  - ─1 Counselor and 1 Job Developer per county site
  - —Currently in 14 counties (Ashtabula, Butler, Franklin, Lucas, Scioto, Summit, Allen, Cuyahoga, Clinton, Highland, Hocking, Mahoning, Tuscarawas, Warren)



### Personal Care Assistant (PCA) Program

- Assists individuals with severe physical disabilities with Activities of Daily Living (ADLs) to allow them to:
  - —Obtain training for employment.
  - —Seek employment.
  - —Maintain employment.

Please email <a href="mailto:pca@ood.ohio.gov">pca@ood.ohio.gov</a> with questions about the program and how to apply.



#### **Business Enterprise Program**

- Enables individuals who are legally blind opportunities to be selfemployed facility food service and/or vending machine operators.
  - Operators may hire employees, including persons with a disability
- Facilities are in government buildings and roadside rest stops.
- Currently supports about 75 independent business owners.
- 2022 Operators average annual income was \$38,627



### **Independent Living Older Blind (ILOB)**

- Assists individuals who are blind/visually impaired to maintain independence in the community.
- ILOB program eligibility:
  - Age 55 or older and not interested in employment
  - Has a significant vision impairment that interferes with activities of daily living
  - Independent living goals are feasible



#### General Interview Tips

- Arrive ten minutes early.
- Dress professionally.
- Practice basic interview questions.
- Research the employer and position you are applying for.
- Come prepared with your availability and questions about the position.



#### Online Interview Tips

- Check your internet connection at least 30 minutes prior to interview start time.
- Practice using the platform you will be using.
- Make sure you have a quiet environment, free of distractions and clutter.
- Check lighting and camera to make sure you're visible.



#### **Behavioral Interview Tips**

- Make a list of skills needed for the position, including social and soft skills.
- Take time to reflect on past work or school experience and identify examples of when you utilized your skills in the workplace.
- Use the STAR method (Scenario, Task, Action, Result) to answer questions.
- If you do not have an example to use, it's okay to be honest and to discuss the experience you do have, and how you would problem solve in that situation.



#### Structured Interview Tips

- Typically, you're being interviewed by more than one person.
- This type of interview is scored. So when you're asked a question, you
  will want to answer it as completely as possible.
- There is often little to no eye contact, because your interviewers are writing your answers down for scoring purposes.
- This type of interview can also include written assessments or computer tests.



# **QUESTIONS?**





# **THANK YOU**

#### **Shannon Thomas, MA, CRC**

Senior Vocational Rehabilitation Counselor Bureau of Vocational Rehabilitation 172 South Broadway Street, Suite 404 Akron, OH 44308 330.610.4671



